

Field Tiles

HM01



[Terms & Conditions](#)

Field Tiles

www.field-tiles.com

Information

Our Tiles

Made from natural clays, New Terracotta hand-molded and glazed tiles, in accordance with EN 14411, manufactured using a double-firing process, are known for its variation in size, shape, colour and texture.

Our tiles are characterized by countless hues, unique nuances and particular shading details. No two pieces are exactly alike in both design and dimension and, quite often, not perfectly flat.

The irregular edges, the corrugated surface and the small imperfections are the character which makes each piece unique.

Ordering

Ordering proper quantities is essential as we cannot guarantee an exact match between production batches. we recommend ordering 10% extra tiles in your order.

There is a 35 sq ft (3sqm) minimum order per color glaze.

Once Production has begun, orders cannot be cancelled.

Delivery

We can arrange delivery anywhere in the world.

Tiles are packed in cardboard boxes and loaded on a protected and sealed pallet. Pallets are delivered curbside.

Freight quotes are on at cost with a \$20 pallet charge per pallet used.

Delivery Terms are to be considered indicative. Eventual delivery delays do not entitle customers to claim indemnity.

Shipping quotes for air and ocean freight will be provided once your order and payment has been received.

Prices

Prices are subject to change without notice according to cost variations.

All product prices quoted exclude the cost of delivery and import fees.

Payment Terms

All payments are due in full to confirm your order.

Lead Times

Lead times vary from product to product and may also be extended at certain times of the year. All lead times will be quoted on purchase order.

Typical lead times range from 6-8 weeks.

Tolerances

Tiles are referred to its nominal size, not its actual size. Due to the hand-crafted nature of our products, dimensions are approximate and may be subject to a degree of inaccuracy.

The number of tiles supplied per square meter is approximate and depends upon the suggested grout joint. A possible variation in shades is considered as a particularity of such products. Tiles may exhibit variations from samples and within a shipped lot.

Grout

The number of tiles supplied per square meter or square foot is approximate and depends upon the suggested grout joint (our suggested grouting space is 2-4 mm).

Information

Returns

Please order carefully as we cannot accept returns. Please check your products carefully on delivery.

Any problems with quality, quantity and kind of material supplied must be reported to Field Tiles within 7 working days of receipt of the order.

In case of a claim, the buyer should return the distuped material to Field Tiles for any defect checking. No claim will be accepted once the material has been installed.

Damage caused by inappropriate installation, accident, misuse or improper maintenance is not cover by Field Tiles products warranty.

Variations in color, shade, tonality, texture and crazing are inherent characteristics of Field Tiles products and are not defects.

Variations in facial dimensions and thickness will be allowed as per hand-crafted products standards.

Although Field Tiles provides installation and maintenance guidelines, its liability is strictly limited to the supply of products.

Colors

Field Tiles has its core strength in the wide knowledge of colors. We are always ahead of different color expressions.

A color reaches its maximum when the pigment has been developed to the highest emotional resonance for that color. There is so much more to our work than fine raw materials and high pigment loads. At Field Tiles, we are forging together the right balance of pigment, glaze, history, science and emotion.

Our HM01 collection features 142 subtle, luminous, semi-transparent, deep, metallic colours. Each of them has a historical and artistic background.

Samples

Yes, we understand the importance of coordinating all the elements for your project and are happy to provide samples during your selection process.

Multiple samples can be ordered to give a sense of colour range. When you are ready to place an order you can also provide an approved colour control sample to the factory. Our team will use your sample as a guideline but please remember there will always be colour variation.

Custom Product

Field Tiles offers a comprehensive design service from conception to installation. Whether it is customising one of our existing designs, or working with us on a completely bespoke creation, our experts will guide you through this exciting process.

Sustainability

We produce clay materials that are eco-friendly. We work hard to reduce our impact on the environment. We reclaim our own liquid waste glaze and our scrap clay and put it back into our clay body. Heat captured from our kilns is used to dry our tiles prior to firing. We will continue to make products that can last a lifetime. It makes sense for our clients and it makes sense for the environment.

Field Tiles, Inc.

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